



FOR IMMEDIATE RELEASE

Contact: Adam Winter or Renato Paiva 508-393-3090

SWIFTEC IT, INC AND BITS, INC MERGE!

To our valued customers:

We want to share with you some exciting news. Effective December 23, 2008 Swiftec IT, Inc and BITS, Inc have merged. All IT support, remote monitoring and backup services will continue to be performed by Swiftec IT, Inc.

What will change?

The only change will be the absence of the BITS name. Clients will continue receiving the same high level support as before.

Why the change?

By joining Swiftec we can now offer additional services to our clients than before (Help Desk support, Security Audits, Web design/hosting, improved backup, and improved remote monitoring). Swiftec also has a larger staff (and full time office manager) to attend to clients needs. "We chose Swiftec because of their reputation in the MetroWest area" says BITS owner Renato Paiva.

Who is Swiftec IT, Inc?

Swiftec IT, Inc. was founded by IT industry leader Adam Winter. Adam has an MBA degree from Clark University and is a Microsoft Certified Systems Engineer (MCSE). Adam brings the global experience of major corporations he served to smaller companies where it can have significant and immediate impact. He is noted for insights and solutions to technological issues that beset many companies: strategic planning, automated backup and recovery, disaster recovery, creating help desks and other vital IT functions.

Who is BITS, Inc?

BITS has been delivering computer and network service, support and maintenance to Massachusetts & Rhone Island businesses since 1999. Renato specializes in Enterprise level implementations and monitoring of client systems.

What services are available?

Swiftec is very capable to continue the IT support of BITS's clients. In addition they have their own dedicated servers located in a data center.

Other services now available to BITS clients are:

- On-site Support (Full time IT support - only when needed)
- Remote Help Desk Support (For the quickest of responses)
- Pro-active Remote Monitoring (reduce expense of downtime by fixing the problem before issues arrive)
- Secure Automated Remote Backup (Monitored, encrypted, off-site, and you don't have to do a thing)
- Spam filtering (Spam wastes 60 hrs per employee per year. We can eliminate 99.99% of spam)
- Web hosting / design (With dedicated servers we service our clients faster and better)

Questions / Comments

Should you have any immediate questions or concerns, please do not hesitate to contact Adam Winter or Renato Paiva at 508-393-3090.

Says Renato Paiva of his new role with Swiftec IT: "This new arrangement is a win-win for my customers as well as me. It allows me to deliver a smooth continuation of services to clients while helping me to focus on doing the work I love rather than running the business. Personally and professionally, it's a great move."